



Uber Expands In-App Audio Recording Safety Feature to Egypt

The optional tool can help give users peace of mind and encourage safe, comfortable interactions during trips

Cairo, Egypt – May 11: Beginning today, Uber is launching an in-app safety feature that will allow drivers and riders to record audio during trips across Egypt, adding an extra layer of safety. In-app audio recording is the latest safety feature added to Uber’s safety toolkit, as we always look for technology-based innovation to raise the bar on safety.

Drivers and riders can set up the feature in their Safety Toolkit in the app. Once enabled, the feature gives riders and drivers the option to record audio during a trip by tapping the blue shield icon on the map screen and hitting “Start” on the “Record Audio” option. Drivers and riders can start or stop an audio recording at any point during a trip. Unless ended manually by the user during the trip, recording will automatically stop shortly after the trip is completed.

Before starting a trip, riders and drivers will receive an in-app notification if they are matched with a user who has the feature enabled, letting them know the trip may be recorded. Once an audio recording is completed, the audio file is encrypted and stored directly on the rider or driver’s device. To help protect privacy, no one will be able to listen to the recording, including Uber, unless a driver or rider submits a safety report to Uber and attaches the encrypted audio file. At that time, the file will be decrypted and a trained safety agent will be able to review the submitted audio. The audio, along with other incident information, can help Uber determine the best course of action.

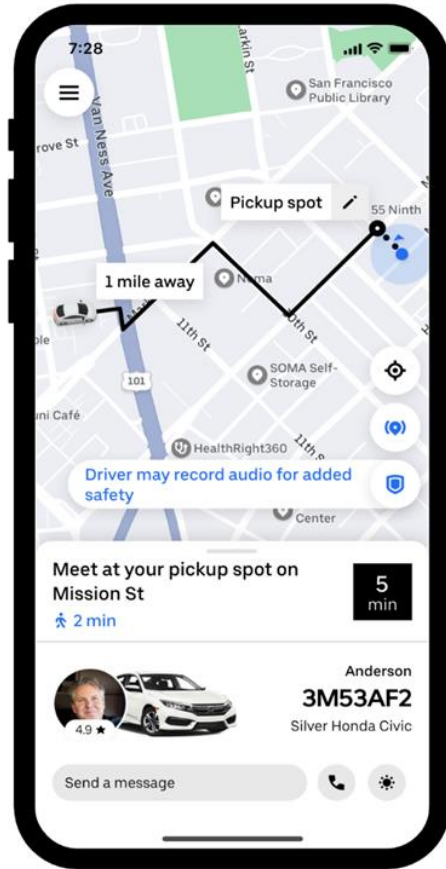
You can learn more about how it works and get answers to common questions on the [Audio Recording information page](#).

In-app audio recording is just one of the many ways that Uber leverages technology to raise the bar on [safety](#). Over the years, we’ve introduced many features into the app in Egypt, including [RideCheck](#) and Share My Trip.

Assets

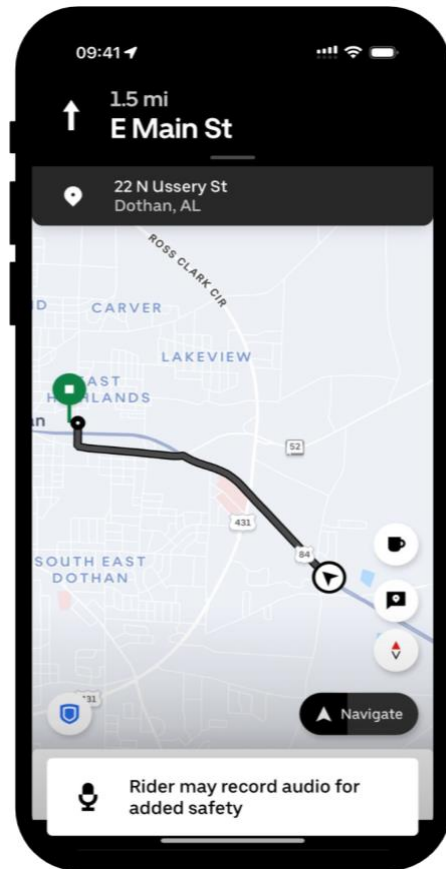
[Here](#) is what the rider sees when a driver has the feature enabled

Uber



Uber

And [here](#) is what the driver sees when a rider has the feature enabled



About Uber

Uber's mission is to create opportunity through movement. We started in 2010 to solve a simple problem: how do you get access to a ride at the touch of a button? Billions of trips later, we're building products to get people closer to where they want to be. By changing how people, food, and things move through cities, Uber is a platform that opens up the world to new possibilities.

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