



Press Information

Important Notice Regarding Mercedes-Benz Electric Vehicles Imported from China

At Mercedes-Benz, we deeply value the trust placed in our brand with the purchase of our leading products. Ensuring your utmost satisfaction and safety remains our top priority, and we continuously monitor our vehicles and individual markets to provide you with the highest standards of quality and reliability.

It has come to our attention that certain Mercedes-Benz Electric models, including, the EQA, EQB, EQE, EQE SUV, EQS, EQS SUV and their high-performance Mercedes-AMG variants are being imported into the local market from China, where they were specifically manufactured for the Chinese market. These vehicles are not sold by Mercedes-Benz Egypt, or its authorized dealers' network. Due to the different technical specifications & charging requirements, these models are not covered under our warranty program in Egypt.

We understand the importance of peace of mind when driving a Mercedes-Benz, and we encourage all our valued customers to ensure that their vehicles comply with local standards and specifications and to contact Mercedes-Benz Egypt & its authorized dealer network for any further information or assistance.

Having said that, Mercedes-Benz Egypt will provide limited services to these vehicles through its authorized network considering technical capabilities and parts' availability.