



From: IR Department- Raya Holding for Financial Investments

To: Disclosure & Corporate Governance Department & Listed Companies Department - Egyptian Stock Exchange

Company: Egyptian Stock Exchange

Subject: Raya Holding Confirms Operational Stability and Full Continuity of Services Following Ramsis Incident

Date: 9/07/2025

Number of Pages: 1

قطاع علاقات المستثمرين - شركة راية القابضة للاستثمارات المالية من:

الى: قطاع الاصحاح وقطاع الشركات المقيدة بالبورصة المصرية

الشركة: البورصة المصرية

الموضوع: راية القابضة تؤكد استمرار خدماتها بكفاءة كاملة وعدم تأثير عملياتها بحادث

رمسيس

التاريخ: ٢٠٢٥/٧/٩

العدد الكلي للصفحات بما فيها ورقة الغلاف: ١

تحية طيبة وبعد،

Raya Holding for Financial Investments announces that all services provided by the company across its sectors and subsidiaries, and hosted on its operational infrastructure, are functioning at their full, normal operating capacity and have not been affected by the recent emergency incident resulting from the Ramsis Central fire on Monday, July 7.

The company confirms that all services in the fields of information technology, digital solutions, business process outsourcing, retail, and non-banking financial services remain fully available to all clients and users nationwide and are operating without interruption.

In the event of any localized disruptions, Raya Holding assures its stakeholders that internal teams are already addressing the matter and taking all necessary actions to restore full service promptly and effectively.

Raya's internal teams are closely monitoring all developments in real time to ensure the continuous and safe operation of all platforms and internal systems, maintaining service quality and enabling a swift response to any arising issues.

Raya Holding reaffirms its full commitment to delivering all its services with high efficiency and reliability, and values the efforts and cooperation of all relevant stakeholders in ensuring the stability and sustainability of the group's services across all sectors it serves

Thank You

وتفضلاً بقبول الاحترام والتقدير،

رنيم مدحت مليجي

مدير

علاقات المستثمرين والاستثمار

راية القابضة للاستثمارات المالية ش.م.م.

Raneem Medhat Meligy



RAYA HOLDING FOR FINANCIAL INVESTMENTS.

RAYA STREET OF, 26TH OF JULY CORRIDOR,
FIRST 6TH OF OCTOBER,
GIZA GOVERNORATE

WWW.RAYACORP.COM